



5. Cancellation Policy / Revocation

5.1 Purchase: Even without stating reasons, the customer can cancel his order within fourteen (14) days, in text form (for example letter, fax, e-mail) or by returning the goods. The period begins after receipt of this instruction in text form, but not before receipt of the goods at the customer. To maintain the cancellation period, the timely dispatch of the revocation or the goods is enough.

5.2 Financing / Instalment: For certain countries PayPal PLUS offers at checkout to pay by purchase on account and instalment. As all payment methods of PayPal PLUS, also these are exclusively handled by and at PayPal. For GoSt-Barefoots all purchases via PayPal PLUS are regular purchases and the Cancellation Policy described under 5.1 applies analogously.

5.3 The right to cancel does not apply to products that have already been exchanged, second hand items, offer goods or custom-made items – items which are tailored to your own specifications (differing from the respective standard item).

To cancel your order, please contact:

GoSt-Barefoots GmbH
Buchholzer Weg 17
41189 Mönchengladbach
Germany

Phone: +49 (0) 2166 99 811 44
Fax: +49 (0) 2166 99 811 45
E-Mail: revocation@gost-barefoots.com

5.4 In the case of an effective cancellation, the received goods are to be returned within fourteen (14) days. The period begins with sending the revocation. The deadline is met if the customer sends the goods before the expiration of the period of fourteen days.

Providing the items are returned complete (including all accessories, if applicable) and in mint condition, you will receive a refund within fourteen (14) days. Items returned incomplete, damaged or in used condition will lead to an accordingly revised refund, to compensate for the depreciated value. In particularly extreme cases, we reserve the right to refuse the exchange or return. However, this does not affect your right to examine and test the delivered items upon receipt, i.e. as you would in a store.

“Legal position according to the ECJ (EuGH): For everyday objects such as shoes or garments, the respective suitability can already be determined by a one-time try-on in the domestic area. Accordingly, it is not „necessary“ within the meaning of §357 (7) no. 2 BGB to test the acquired object in all circumstances in which its use is intended. The permissible suitability test is limited here to the assessment of the visual impression and the determination of the individual fit. A „wear“ of shoes in everyday life or a „road suitability test“ for shoes always exceeds the limit of testing.”

We only accept returns in our original packaging! The customer bears the immediate costs of returning the goods.

5.5 Obligations to reimburse payments (minus the original shipping costs) must be fulfilled within (14) days. The period begins with the sending of your declaration of revocation or of the items, for us with the receipt of the goods.

End of revocation.